



10 YEARS



THIS LIFE CAMBODIA ANNUAL REPORT / 2018





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The strength of TLC lies in the strength of Cambodian communities. All of our programs begin with listening to communities, then working with them to overcome challenges and live up to their full potential.

VISION, MISSION, VALUES /



Vision

For vulnerable children, families and communities in Cambodia to be supported to access and create opportunities in this life.



Mission

To listen to, engage with and advocate alongside children, families and communities as they define and act on their own solutions to complex social challenges.



Values

- Respect local culture and value local expertise
- Utilise rights-based and strengths-based approaches
- Contribute to evidence-based good practices
- Plan for sustainability, with clear entry and exit strategies
- Act with Integrity, accountability and transparency

TLC Turns 10

What's changed (and what hasn't)



Message from the Executive Director, Billy Gorter

This year marks ten whole years since This Life Cambodia (TLC) was founded and, inevitably, that does lead to some contemplation of the past and how much has changed. TLC started operations in my lounge and today we are over 80 people in Siem Reap and Phnom Penh, offering a much wider range of programmes than I could have envisaged a decade ago. It is actually quite hard to comprehend all the communities and individuals who our team has worked with and who have gone on to achieve extraordinary things.

TLC in 2018 has certainly gone far beyond what I could have imagined when I first spoke to members of a local community in 2007 about the challenges they faced, and began to think about how I might be able to work with them as they set their sights on a better future. Cambodia has changed a lot over the years, mostly in positive ways, but the country still faces many serious challenges. With unwavering commitment, we have continued to expand our programs and now work on a very broad range of development issues. That's why our team has grown so much: I sometimes feel slightly astonished, and very grateful, that I am now just one person in such a large group of talented, committed individuals.

At the same time, I'm reassured that some things remain the same. For example, our very first employee, Se Chhin, is still with us, and now does an exceptional job as deputy director of the organization, a perfect example of someone who has grown as TLC has grown. Our second employee, Borany Chea, runs our Education programs, ten years later. That was certainly a successful recruitment drive!

Most importantly of all, our guiding principles remain intact, no matter how much larger, more complex and ambitious we become as an organization. Our programmes still begin with that simple act of listening to local people explain the challenges they face and the dreams they have for the future, and they are still designed to be driven by communities. With these principles in place, I feel certain that we can keep achieving exceptional things for many years to come.

However, things were far too busy this year to spend *too* much time thinking about the past. We've expanded at a faster rate than ever before, and that's all been due to the success of our programs. Community leaders see other communities we work with flourish, and ask us to help them achieve as much, while decision makers in

local and national government see the great work our teams on the ground achieve, and seek our support. Our impact is measured so thoroughly and robustly, that funders have the confidence to invest further in us.

That means that we are now working to improve the lives of nearly 10,500 secondary school students, 298 youths in the criminal justice system and many hundreds of families - greatly more than we have ever reached before.

Not only have our existing programmes expanded both numerically and geographically, but we have launched new ones. Our newest programme, This Life Without Violence, has grown out of years of previous work around the widespread problem of domestic violence. In 2014 we launched our first detailed study of this very complicated problem which led to us piloting practical initiatives designed to combat it. In February of 2018 we fully rolled out the program and in July with additional funding we undertook an expansion. We are providing capacity building to improve the responses of local authorities, have established support groups for survivors of violence and started educating secondary school children in healthy relationships. I am proud that TLC is now in the frontline of efforts to end violence and make families stronger and happier.

After all, as anyone who has followed This Life Cambodia over the years will know, we have always been champions of Cambodian families. We made great efforts to reduce the numbers of children unnecessarily separated from their families to live in residential care, long before this became a popular movement. We will soon launch another program which will put these principles into even more direct action, by working with residential care institutions, local authorities and communities to successfully reintegrate

separated children into the safe, loving family environments all children deserve.

Family was also the theme of our ten year anniversary campaign. We didn't want to simply celebrate ourselves, so our Family Portraits project was created to celebrate the strength of families in Cambodia and counteract negative portrayals that sometimes creep into international portrayals of this country. For a month we handed our Facebook page over to the Cambodian public (and a few celebrities!) to tell us why family was important to them. The results surpassed expectations: people flooded to our website and social media, sharing inspiring and moving memories and beautiful photographs (go to page 16 to see them). More than a million people were reached during the campaign, and hundreds shared, messaged, liked and commented in support of family. One of our ambitions for the next ten years is to do more campaigns like this, which engage and mobilise Cambodians to achieve social progress.

We are intent on being increasingly creative and driven in finding ways to strengthen communities so that more families can thrive together, overcoming the many challenges they may face, whether poverty, limited educational opportunities, imprisonment or migration.

We have seen Cambodia change greatly over the last ten years, and have been honoured to play a small part in those changes. I can't wait to see what this extraordinary country and extraordinary people will achieve by 2028 and the role our incredible staff, donors and partners will play in that. Thank you to all of you who are reading this and have supported us over the years – we hope you will join us for the amazing journey ahead.



Getting Ready for the Next 10 Years

Message from the Board Chair, Mihajlo Starcevic



Welcome to the 2017-2018 Annual Report from This Life Cambodia. This marked our tenth year as an organisation and the board are delighted that we are in better health than ever before, reaching more children, families and communities, and that we have achieved all of this while staying true to our mission.

Here's a few facts. In the last three years alone, This Life Cambodia has more than doubled its income. We've done that by maintaining delivery quality which also won us increasing accolades, starting with the Stars Impact Award of 2015 and continuing through to winning Governing and Professional Practice Accreditation from the Cooperation Committee for Cambodia for the second time in 2018, one of just 22 NGOs in Cambodia to gain this recognition twice (out of more than 4,000!). Our profile has risen dramatically at the same time, with our Facebook following growing by a factor of ten, and our new campaigns reaching hundreds of thousands of Cambodians. Most importantly, we are helping more Cambodians than ever before to build a better future for themselves - we now operate in three provinces and our work reaches an estimated 100,000 people.

This year, thanks to the continued and growing confidence of communities and funders in our work, we were able to expand and improve our existing programmes. Notably, our Community Research and Consultancy Program (CRCP) expanded with two new consultancy projects. CRCP is important to the future, since the goal is that not only will it continue to increase the knowledge available to others working towards the development of Cambodia, but that by

operating as a social enterprise it will improve TLC sustainability by providing additional funding.

We also officially launched a new program, This Life Without Violence, which builds on many years of experience in trying to address a deep-rooted social problem, including in-depth research and a pilot. We have a great deal of evidence that this program will result in meaningful change which will improve not just the lives of those who are vulnerable to violence, but entire communities and, ultimately, Cambodia.

Periods of growth like this do come with certain challenges, and it's the responsibility of the board and management of TLC to ensure growth is managed well. That's why, in the last year, we've implemented an online Human Resources Management system to allow us to effectively support our expanded workforce, and organised a comprehensive organisational review to ensure that we have the right functions, infrastructure, roles and people in place to provide a firm foundation for our expansion. Being more efficient also allows us to further reduce our overhead costs and ensure that more money flows directly into our programs. You can read more about this in the section on Organisational Evolution.

With all of this in place, we are able to enjoy the many great successes TLC achieved in the last year, and look optimistically towards a future where there will be many more - not just for TLC but for the many communities in Cambodia that it will work with.

How TLC Makes An Impact

Celebrating 10 years of changing lives

This Life Cambodia (TLC) was founded in December 2007 by Billy Gorter, who remains Executive Director. While working for a large U.K. based charity in Siem Reap, he was frequently approached by people from local communities with excellent ideas for how to improve their villages, as well as a detailed understanding of the challenges they wished to address and their priorities for the future. They wanted to be heard and to have their voices inform and prioritise development initiatives, but this simply wasn't happening enough.

Just like today, too many well intended organisations would start projects without consulting the communities affected. Without the full involvement of the local residents who were meant to benefit, many projects simply didn't work as well to meet their needs, and often failed. During his conversations with residents, Billy saw a huge opportunity to harness the ideas, cultural values and energy of communities.

Operating on the understanding that local communities are the experts when it comes to identifying practical ways to achieve improvements in their daily lives, TLC has always striven to listen to and engage with community residents. Our community-driven, rights-based programs focus on achieving results identified as

priorities by communities themselves, ensuring programs are highly valued by participants and beneficiaries. Working side by side with community members, listening to their insights and acting on their input, we have developed a sustainable, empowering and replicable approach to development that really works.

It's an approach that informs and elevates all our work, whether providing support to concerned parents who are determined to improve the schools their children attend or working within communities to facilitate support groups for survivors of domestic violence, just as they themselves suggested.

If you're wondering how we came up with the name This Life Cambodia, it arose from a conversation Billy had with a local boy he'd known for some time. When asked what he wanted to be when he was older, the boy replied: "Next life I would like to be a doctor".

When asked why he couldn't be a doctor in this life, he said: "This life, I have no hope. I had to drop out of school two years ago in grade six."

Our goal is to bring hope and fulfilment in this life.



Ten years later, This Life Cambodia has grown into an award winning, highly respected community development organisation operating eight programs in three provinces – Siem Reap, Phnom Penh, Banteay Meanchey. We have much to celebrate and are extremely grateful to our institutional and individual donors who have provided crucial funding to help us realise our goals, expand our reach and improve the lives of tens of thousands of Cambodians. With heartfelt thanks, we want to acknowledge the many people who have volunteered their time, energy and expertise in the past ten years, providing crucial skills that have helped us to develop into the organisation we are today.



Deputy Director Se Chhin joined This Life Cambodia in October 2008 as a Program Officer for our Scholarship Program. TLC's first full time-employee, Se now co-manages an organisation of over 80 people and oversees the operations of TLC programs. Born in Kampong Cham, Se moved to Siem Reap in 2004 and worked in tourism while studying English. He holds a Bachelor of Arts in English Translation and Interpretation from Build Bright University and a Masters of Public Administration from the prestigious Royal University of Law and Economics. In 2015, Se was selected to participate in the United States Young Southeast Asian Leaders Initiative (YSEALI), a leadership development program started during the Obama administration.

SOME HIGHLIGHTS FROM OUR HISTORY

This Life Beyond Bars (TLBB)

In 2008, community members began voicing their concerns to TLC about children who were in prison, often detained for petty offences. Villagers were concerned about prison conditions, the lack of educational opportunities and the impact on families when a child was in prison, or indeed a parent. After conducting in-depth research and in consultation with prison authorities and other NGOs working in the areas of law and justice, we developed a vocational training model, and launched This Life Beyond Bars in Siem Reap prison in December 2010 with primary support from Australian Aid.

In addition to vocational training, TLBB delivers personal development training, facilitates family visits to children in prison and provides case management and reintegration support to all participants. In February 2012, after an evaluation demonstrated the success of the program, the Australian Government provided funding to expand into Banteay Meanchey prison. In November 2016, in partnership with the International Committee of the Red Cross, TLBB was introduced at Phnom Penh's CC2 prison.

In 2016, as part of a strategic realignment, we redefined TLBB into three separate programs: This Life Beyond Bars, This Life in Family and This Life in Community. While retaining a common goal of supporting children to remain with or return to their families, each program has a distinct focus. You can read more about these programs in the following pages.

Lower Secondary School Development Program (LSSDP)

In 2009, we established the Lower Secondary School Development Program (LSSDP) in two communes. Through extensive community consultations, it emerged that one reason for the low access to and low quality of education in Cambodia was a lack of community involvement in secondary schools. The short term pressures of poverty make it difficult for many families to commit to the longer term goal of a basic education for all of their children. LSSDP was our response to this challenge. By incorporating the tools of community organizing and group decision making, LSSDP supports community members in developing the skills to identify shared needs and to envision and implement realistic solutions to educational priorities.

LSSDP has two primary objectives; to build the capacity of School Support Committees (SSC) in creating and implementing a school development plan, and to provide support and resources to address issues identified by the local community and the SSC. LSSDP is needs driven, with all school development activities chosen and led by the community. Today, LSSDP operates in 11 lower secondary schools in Siem Reap province.

Oeur Saloeurn was the first intern to join TLC in 2011 in a program designed to give high school graduates an opportunity to further their learning, through university study and on-the-job training. Following the two-year internship, Saloeurn joined TLC's education team and upon graduating university in 2014 joined the Lower Secondary School Development Program (LSSDP) where she is now a talented and committed Program Officer.

Community Research and Consultancy (CRCP)

Recognising the importance of research and evaluation to ensure program outcomes are truly meeting community needs in a sustainable way, The Community Research and Consultancy Program (CRCP) was established in 2011. This not only allows us to measure program performance, it also provides a platform for the voices of marginalized communities to be heard. In turn, this generates new knowledge and insights which can be used to advocate for change on a number of complex social issues.

In addition to overseeing monitoring, evaluation and research for our own programs, we provide these services as consultancies for other organisations including national and international NGOs and universities. As such, the consultancies we undertake also serve as a source of revenue for TLC, providing a diversified stream of income.

TIMELINE OF TLC

2007 **This Life Cambodia is launched** by founder and Executive Director Billy Gorter

2008  Se Chhin, TLC's current deputy director **hired as first employee**; Program Officer for the Scholarship Program

2009 Lower Secondary School Development Program **commences in two communities**
"In This Life" – a book featuring 21 scholarship students is published

2010 
This Life Beyond Bars commences in Siem Reap prison

"Community Views on Violence Against Women in Chi Kraeng Commune" is published
Governance and Professional Practice (GPP) certification received from the Cooperation Committee for Cambodia (CCC).

2014 "Harnessing Corporate Social Responsibility Towards Education for All" is published


2013 Senhoa Foundation **commissions evaluation** of the Lotus Kids Club early education Project

This Life Beyond Bars expands to Banteay Meanchey prison

The Open Society Institute is TLC's **first consultancy client**
 "Private Tutoring and Public School Study: A Survey of Six Schools in Cambodia"

2011 **Community Research and Consultancy program** is launched
Internship Program is launched providing university scholarships and on the job training to disadvantaged high school graduates

2015 This Life Cambodia **wins the Stars Impact Award**

Moto Doctor social enterprise is launched 

2017 **"Family Portraits" Facebook campaign** in celebration of our 10 year anniversary exceeds all goals
 "Enhancing Collaboration Between School Management and District and Provincial Offices of Education" published in partnership with NEP Cambodia

Due to rapid growth and program expansion **TLC moves to new offices**

2018 **This Life Without Violence** Program pilot becomes full program

Governance and Professional Practice (GPP) certification is received for the second time

TLC becomes the Linking and Learning Facilitator for Voice in Cambodia.

2016 
This Life Beyond Bars expands to Phnom Penh in partnership with the International Committee of the Red Cross

GHR Foundation selects TLC to manage their Collective Impact monitoring and evaluation consultancy

Lower Secondary School Development Program **expands to 11 schools**

First group of students **graduate from Moto Doctor**

"Parallel Private Lessons" **research published** in partnership with University of Hong Kong

"Community Responses to Violence Against Women" **Pilot Evaluation published**

TLC becomes implementing partner for the University of Newcastle, Australia, in their innovative research study Voice-Image-Sensor for Individual Dietary Assessment (VISIDA).

CELEBRATING FAMILY

When our 10 year anniversary approached, many people asked us how we wanted to mark the occasion. We realised we didn't want to do what many organisations do, which was to simply look backwards or pat ourselves on the back for our accomplishments. We wanted to use the occasion to do something creative, innovative and collaborative, something which took our mission forward.

From day one, our work had always started with listening to communities and families around Siem Reap and, later, further afield. For our anniversary, we wanted to do this on a national scale, by harnessing the power of social media and turning over our online platforms to the Cambodian public to tell us about their own thoughts and feelings on family. What challenges did they face, what helped them to overcome those challenges, what memories did they treasure, who were their family heroes, and why did family matter so much? We asked them to tell us all in our Family Portraits campaign.

We had two hopes. One was that these stories of Cambodian families thriving together and overcoming challenges with each other's help might do something to combat the sometimes negative portrayals of Cambodian families

overseas, portrayals which often led to the false belief that Cambodian children would do better in institutions than in their own family's care. We also hoped that by inviting Cambodian people, including some very well known names, to celebrate their families, we would learn more about the importance of family in this culture and the many ways in which they provide children with support and strength.

Wow, did people deliver! Over 100 people submitted very personal and powerful stories and photographs, filling up our Facebook page - and thousands of other Facebook pages across the land - with a multi-faceted, sometimes heartbreaking, but finally joyful celebration of Cambodian families. The stories ranged from heartfelt tributes to lost parents to uplifting stories of families triumphing over poverty. The campaign connected with the public far beyond our expectations, with 812,000 people reached and more than 325,000 people engaging, by commenting, liking or sharing.

It was the best birthday party we could have hoped for; a true outpouring of love. And we never want that party to stop, which is why we are sharing ten of our favourites here.



HENG BORAVUTH



1.3K 19 Comments 30 Shares

"My name is Heng Boravuth and I am 34. I was born in a poor family - mother was a widow with four children. My older brother and sister dropped out of lower secondary school while I and my younger sister were studying in primary school. My mother did not want us to drop out like my brother and sister. She sent me to stay at her sister's house and sent my younger sister to study in an NGO.

"My mother sacrificed her strength, her heart, even her dignity to earn money for us. In the morning she sold Khmer pancakes in front of my school, and in the afternoon she was a motorcycle taxi driver. She did things which were difficult and dangerous for us. My mother is not only a wonderful mother for her children, but a heroine who gives life lessons that made me realize that only education could change my destiny. Thank you, mother."



KEO NOREAKPANHA



1K 6 Comments 5 Shares

"Love" has been defined in many ways. To me, my "family" is the definition of love. I was blessed to be a child of my parents. To secure their four children's happiness, my parents sacrificed their own. My father was a brave soldier who spent most of his life at the barracks which is miles away, so that hardly ever had a photo taken together. His wife is an angel in the shape of my mother. She raises us with love from the bottom of her heart. She holds us up whenever we fall.

"My siblings have always been supportive. In order to get my education to the next level, my father alone cannot lift this weight. So they work all day and night to help with maintaining our family's income. Last but not least, I would love the whole world to feel the love that you will not be able to find anywhere else but from your family. Three words for my family: "I LOVE YOU".



KOU SOPHEAP



👍❤️😮 6.8K 129 Comments 3,371 Shares

One very special moment in our Family Portraits campaign was when the greatly respected monk, the venerable Kou Sopheap, agreed to speak out in support of the campaign and share his own thoughts on family in the form of a video message. "Family is the pillar and the core of a strong society's development," he said, in a 4 minute video which explained the importance of family to the whole community and whole society. He stressed the importance of families staying together, supporting each other and treating each other with kindness.

It was a very powerful video, one which was reflected by the extraordinary response. More than 3,370 people shared his video and over 6,800 liked it, creating huge word of mouth which brought greater attention to the other stories that were being told. Hundreds commented on our Facebook page and his, speaking in support of his beautiful message.



SOCHEATA TON



👍❤️😮 1.9K 7 Comments 17 Shares

This was one of the most visually inventive family portraits sent to us by a member of the public, a perfect illustration of how a family grows in many ways over time.

"The difference between 21 years ago and the present! We have grown, not just in number, but as people. Thank you so much, I am so happy to be a part of this family. Even though we are not rich we are happy with what we have and try together to get the better life. I always get warmth from them anytime and through any problems."



HOY TITH



👍❤️😮 2.1K 13 Comments 7 Shares

Hoy Tith, AKA Seyha shared a very personal story, of being sent away from his family when he was young to live in residential care. "It's almost 20 years since I had to leave my family. Life away from my family was really hard. I never knew what it is like to be happy in a close family. When I was happy or when I ate delicious food I always missed my family. When I was sick I always missed my parents. It was really hard when I left my family, nobody cared for me like my family.

"Your family always accepts you even when you make small or big mistakes, you remain their sibling, their sister, their brother, you're still one of them and they motivate you to change to be a good person. Family is the best place for you: even if you are good or bad, they will always welcome you."



SAM ROCKER



👍❤️😮 11K 43 Comments 43 Shares

"No matter how tough your life is outside, you will feel alright knowing that you still have your family beside you." We were very excited by this post from a very special guest, the amazing singer and musician, Sam Rocker. She told a very personal story of how her relationship with her family went through difficulties when she came out as a lesbian, but they emerged stronger.

"My family and I are getting along well, better than before. I remember the moment I came out to them as a lesbian, things were really tough and miserable. However, we started to understand each other. Now they support me well. They are happy with what I have achieved in music and what I am doing. I feel family support is everything. This is what I have learned from my experience."



CATHERINE HARRY



👍❤️😂 3.3K 17 Comments 34 Shares

One of the most exciting guest contributors to Family Portraits was the outspoken blogger, feminist and social media star Catherine Harry, who was named as one of Forbes Magazine's "30 Asians to watch under 30" and profiled in Time Magazine. Her influence is enormous, and she inspires millions of young Cambodians, so we were extremely grateful for her support.

"They are the tree that shelters me during a storm - and there have been many storms in my life. My mom and my boyfriend mean the world to me. They keep me grounded and remind me to keep on living, even when I don't believe in myself. I wouldn't be the person I am today if it wasn't for love. Their unconditional love never fails to amaze me. I am eternally grateful to have them in my life. I might have made many mistakes in my life, but I know for certain that giving them my all is not one of them."



VENG SAVAT



👍❤️😂 4.8K 47 Comments 12 Shares

"Family is a meaningful life with unconditional love from one to another. Parents have to take responsibilities for their children to be cared, developed, protected, restored, and participating in the society. They will play an important role, a human resource developing the country. #LoveYourFamily #LoveYourCountry"

This was one of many posts from the public which made the point that happy, thriving families are essential to creating a new generation of happy and successful Cambodians who can help the country develop and progress further. This is something This Life Cambodia believes strongly, and the argument was much more powerful coming directly from families themselves. Posts like this are why we believe the campaign had such a strong impact with the Cambodian public, and strengthened commitment by people across the country to do more to support families to stay together.



KONG PHEAKTRA



👍❤️😂 978 15 Comments 12 Shares

"I would like to share with you a short story of my dad and his picture when he was alive. He is on the left of this picture. I was left with my grandmother soon after I was born because my Dad was a soldier who had to be away from the family... When I was 17, my parents got divorced. My Dad was a driver then. After the divorce, my Dad took my other 2 brothers and me and worked incredibly hard to send all of us to school because our education was his priority.

"Unfortunately, when I was in twelfth grade, he got seriously sick, and I had to be absent from school to take care of him. Before he passed away, he told me, 'I don't have inheritance, a house or a plot of land for all of you, but only the ability to afford your education', he said. 'I dropped out at second grade, so I want you to have a better education and life.'



CHEA SOCHEAT



👍❤️😂 14K 97 Comments 54 Shares


Arguably the most famous young man in Cambodia, we were honoured to have Chea Socheat – one half of the pop duo Kmgeng Khmer – contribute to the campaign. This was particularly true as the struggles his family had been through together had been something he had talked of often as he rose to fame, initially on Cambodia's Got Talent. Having his endorsement of our campaign encouraged a huge young audience to reflect on the importance of family ties.

"I am proud to have been born into this small family. Family members should always have a good relationship with each other because we only get a few relatives, and no one else will replace them ever. It is very obvious to me that it is important that family members should take care of each other."

CHILDREN & FAMILIES

Goal: For children to be protected and supported to remain within or return to their families and communities

- / This Life Beyond Bars
- / This Life In Community
- / This Life In Family
- / This Life Without Violence

A person wearing a blue jumpsuit with white stripes on the sleeves and legs is kneeling on a concrete floor, working on a motorcycle engine. They are using a screwdriver to adjust a part of the engine. The background is slightly blurred, showing what appears to be a workshop or garage setting.

Choeun* was sentenced to prison in July 2015 for drug use and joined the TLBB program in August 2016. Showing great commitment to learning new things and a desire to change his life, he studied moto repair skills for one year during which he showed a clear attentiveness to mastering his skill of choice.

In July 2017 Choeun was released and happily reunited with his family. While initially scared that he would be blamed for making his family's living situation difficult, our case manager worked closely with him and his family to focus on planning for the future and moving on from the past. Choeun decided to take the skills he acquired with This Life Cambodia to open his own moto repair shop. We supported this plan by providing start-up tools and materials and followed up to monitor Choeun's progress, both personally and with the business. Choeun has been working hard and loves his business. In addition to repairing motos, he also offers car painting. With support from TLC and his family Choeun, is now an active, upstanding citizen who supports himself and his family.

*Name changed

This Life Beyond Bars

As one of our longest running programs, This Life Beyond Bars (TLBB) continues to innovate and adapt to meet the needs of those it is designed to serve. TLBB works with youth in prison to provide a comprehensive framework of support to aid them in reintegration with their families and communities upon release from prison.

While the law specifies 18 years as the legal age of criminal responsibility in Cambodia, the court may impose a criminal conviction against a minor as young as 14 based on particular circumstances. In Cambodia, up to half of all children charged with a felony are treated as adults in the criminal justice system.

TLBB is designed to prepare participants for life after prison through vocational training (motorbike and electrical appliance repair), life skills/personal development training, individual case management and the facilitation of family visits to strengthen and preserve family ties. Our model is unique and we are the only NGO in Cambodia providing comprehensive rehabilitation and reintegration services to juvenile detainees.

TLBB is now operating at scale within the three Cambodian prisons with the highest population (991) of child detainees. With successful, evidence-based outcomes and through strategic partnerships, TLBB has emerged as an easily adopted model for a rights-based approach to rehabilitation and reintegration, in accordance with the intent of Cambodia's Juvenile Justice Law.

This year, in accordance with the General Department of Prisons we entered into Letters of Agreement for a further year of operations in Correction Centre 2 (Phnom Penh) and for three years in Siem Reap and Banteay Meanchey Prisons. These agreements are a sign of the continued strong relationship that This Life Cambodia enjoys with the General Department of Prisons across all three facilities.

In November 2017, we commenced the second year of our partnership with the International Committee of the Red Cross (ICRC) to operate in Correction Centre 2 (Phnom Penh). Program activities were modified in order to transition vocational training responsibilities to the government authorities. This is key to achieving long-term sustainability, which is a cornerstone of all This Life Cambodia programs.

Capacity building for officers at the correction centre became more of a focus of program activities this year. Prison officers and our ICRC partner representative in program activities such as leading personal development sessions, mentoring and post release support.

In early 2018, the demonstrated success of this program resulted in new donor funding which supports program activities in Siem Reap and Banteay Meanchey for the next two years. With this grant we were also able to add a much needed Drug Intervention Counsellor. The requirement for this resource had become increasingly apparent and urgent, given 78% of the last intake of students were for drug offenses. The Drug Intervention Counselor also works across two other programs providing specialist expertise and support to program staff and participants.



RESULTS & IMPACT

100

youth in prison with **access to** TLBB case management support, vocational training, personal development, and regular visits from their families

71

young people released from prison supported in their reintegration to life beyond bars

88

families taking the **opportunity to stay connected** with and visit their child in prison

2%

recidivism rate for This Life Beyond Bars program graduates

“Today I was really happy and proud that in my commune we celebrated women rights day, because when I became a women’s focal point in Kien Sangkae we never celebrated women’s rights day before – but this year and last year we have the opportunity to celebrate in our commune with support from TLC. It makes me happy because my community can come to join with this event and they learn and understand more about women’s rights and child rights.”

Member of the Commune Committee for Women and Children

This Life In Community

In 2017, according to research from Columbia University, there were 48,775 children living in residential care institutions across the country. It is estimated that as many as 79% of 13–17 year old children in residential care have at least one living parent.* The reasons they are living in care are often related to poverty and to educational opportunities.

It is widely acknowledged that institutional care can have long lasting harmful effects on children’s development and that children are best cared for in a family environment. When immediate family is not an option for a child, family based alternatives such as foster and kinship care are better options for the child.

This Life in Community (TLIC) works to build the capacity of local authorities to respond to issues impacting vulnerable families. We engage communities to support children and families at risk of separation and ensure that community-based care options are prioritised. 2017–2018 was the second year of implementation for This Life in Community.

Program activities were more practically focused in this second year, supporting the Commune Committee for Women and Children (CCWC) and Village Chiefs to carry out and implement what they learned from the first year of the program. This included building their ability to identify vulnerable families, collect family data at the village level, conduct basic case management and provide referrals to other resources for support.

After conducting training in both communes in which the program operates (Kompong Khleang and Kien Sangkae), all 22 villages have identified a number of vulnerable individuals and families in need of support. By collecting and tracking this information it is easier for those in need to be assisted in their communities and to find available services and resources. During their monthly meetings, CCWCs undertake active discussions about child protection issues and vulnerable people in their community as a way to provide assistance.

Since the program commenced we have also seen a change in how local authorities in the two communes operate. CCWC members and the women’s focal point collaborate productively during monthly meetings and organise community events such as International Women’s Day celebrations. CCWC members have developed a deeper understanding of their role and work together to find solutions and services available to help at a community level. The development and provision of a resource guide which identifies non-government organisations and services

“This is a great event for children and for all participants and the performance is really attractive and meaningful. The community should keep an eye on children as they are a really important resource for society. Today’s event is a good showcase to other communes that they should celebrate the same event in order to spread key messages to everyone in their community.”

District Officer from Department of Social Affairs, Veterans and Youth Rehabilitation (DoSVY)

operating in the district has been instrumental.

In a testament to the program’s success, we received a request from the District Governor of Souttr Nikom and the Department of Social Affairs, Veterans and Youth (DoSVY) to expand TLIC to all communes in Souttr Nikom District. While new funds are required to expand the TLIC program, we have provided support in the district to hold events for International Women’s Day and International Children’s Day. These events are important in raising community awareness about the issues which women and children face every day.

“I’m proud that the This Life in Community program engages and builds the capacity of local authorities while also mobilising community wide support for children and families. That means communities can lead the response to these issues.”

Hong Sarith, This Life in Community Program Coordinator

RESULTS & IMPACT

3,579

community members **attended focal and awareness raising events** such as International Women’s Day and International Children’s Day

4,670

families in 22 villages supported with **informed child protection responses** at the local level

71

local leaders trained

This Life In Family

This Life In Family (TLIF) provides holistic case management to families in conflict with the law with the goal of supporting vulnerable families at risk of separation. There are two aspects to the program, **Family Preservation** provides short-term, early intervention at the point that a family member comes into conflict with the law. This ensures that rights are upheld and respected, referrals are provided for legal representation and extended family members or community based care options are identified for minor children.

Family Support delivers a longer-term suite of services for families with a primary caregiver in prison. These can include:

- Income generation support (e.g. pig raising, vegetable growing, silk weaving, basket weaving, grocery selling),
- Arranging for children to visit their parent in prison,
- Support for children to make sure they stay in school (providing books, bicycles, uniforms, school fees),
- Health allowances and emergency support packages
- Referrals to other NGOs for additional support services

TLIF bolsters the resilience of families facing crisis and during the vital stages of reintegrating a primary caregiver back to their family upon release from prison. Vulnerable caregivers are supported to look after children by building a network of extended family members, neighbours and community members to support the family in informal ways that reduce the burden. Income generating activities enable families to become self supporting through reliable income. This preserves the family long term and increases their confidence in what they can achieve.

The success of the program is reliant on building connections and capacity with local authorities who are often the first point of contact for families experiencing conflict with the law. Program activities have built partnerships and referral networks for these families which have resulted in greater cooperation and collaboration between service providers and local authorities. Building on the initial success of this program, we expanded the Family Preservation project to another district in Siem Reap (Svey Leu).

The TLIF program team participates in the GHR Foundation’s collaborative partnership in Cambodia which consists of seven NGOs working towards all children living in a positive, stable and long-term family or family-like environment. This is achieved through developing and supporting a robust and resilient child protection infrastructure and system in Cambodia.

Over the past year our team has experienced increased instances of local authorities acting with a child protection, pro-family approach. For example, early intervention support was provided to two juveniles in conflict with the law. Their families were assisted in

*Ministry of Social Affairs, Veterans and Youth, 2017; National Institute of Statistics 2015

understanding the judicial process and to avoid informal payments which can financially devastate families and result in no impact on the judicial outcome. The case manager liaised with government authorities regarding their responsibilities and options under the relevant legislation (e.g. the Law on Juvenile Justice). This resulted in individual cases moving through the judicial process expeditiously and saw them released from prison and back with their families after a short period in detention – an unusual occurrence.

TLIF provides lifeline support to families who are in conflict with the law, making sure that families can stay together even in these very difficult circumstances. All of this encourages me to continue my work preserving families at risk of separation; even though I face many challenges. I never want to stop because this work benefits the entire Cambodian society. I am proud of the work I do, and I want to do more".

Saroth, a TLC case manager

"The impact of a juvenile or a parent being imprisoned extends far beyond that individual. It can damage entire families, rob children of an education, and plunge the whole family further into poverty. I feel very happy that my team is doing something to prevent much of this harm happening. They work hard to keep families in contact, maintaining their bonds, and make sure that there are community based care options for affected children. At the same time, they closely manage their cases, and advocate on their behalf. This doesn't just help those families, it helps the whole community, which is why communities first told us that this was a problem they wanted to address. I know we make an impact and that we are keeping our word to those communities."

Ven Sam, This Life in Family Program Coordinator

RESULTS & IMPACT

56

children supported to remain within family care

129

children with a parent in prison received **scholarships** to public school, **opportunities** to visit their parent in prison, and **Family Support** provided to their caregiver

86

family members supported through arrest and/or detention

Yeay*, a 71 year old grandmother was caring for four small children from her extended family after her niece was imprisoned. She describes her feelings as "anxious and depressed" when she speaks about this time. She felt she was too old and could not afford to raise the children. Yeay was going to send two of the children to a residential care institution before she was put in contact with TLC.

With our support, Yeay's family received a basic/emergency care package, school materials for the children and support to visit her niece in prison. The case manager worked with other relatives and neighbours to build more support for Yeay, educating the community and local authorities about the negative impacts of institutionalisation and the benefits of children remaining with their family.

*Name changed



This Life Without Violence

In 2014 we undertook research with local communities to understand their views about the causes of domestic violence. What we found was that social and economic factors like drug and alcohol abuse, gambling and poverty, combined with gender inequality and gender norms, created a complex web of risk factors at the individual, societal and institutional levels. Based on our research we implemented a pilot program “Community Responses to Violence Against Women and Children” in conjunction with two partner NGOs. We applied a community development framework for empowering community members to address the complex issues of domestic violence at the grassroots level.

Inspired by the learning from this pilot, we received funding to start a program to address domestic violence. Commencing in February of 2018, This Life Without Violence (TLWV) takes a multi-pronged approach to reducing the incidence of violence against women and children and its impact on local communities.

An estimated one in four women in Cambodia has experienced domestic violence. A U.N. study revealed that 33% of ever-partnered men had perpetrated physical and/or sexual intimate partner violence against women. And, according to the Cambodia Violence Against Children Survey (CVAS), 53% per cent of females and 54% of males aged 18–24 reported at least one incident of physical violence prior to age 18.

Despite efforts by the Cambodian government and civil society to address this issue over the past decades the incidence of

violence against women and children in Cambodia remains highly problematic. This is due to social and cultural norms maintaining gender inequality, as well as poor lack of implementation and enforcement of laws and policies to protect women and children.

We selected Beng Mealea commune to launch the program based on its high rates of domestic violence, rape and alcohol abuse as well as the limited capacity of local authorities to intervene on these issues. We conducted Participatory Rural Appraisals (PRAs) and community consultations to enable us to better understand the communities. Prominent issues identified across the whole commune included low school attendance and high dropout rates, domestic violence, ‘gangster’ activity, drug and alcohol abuse, poverty, and a lack of understanding of women’s rights. The communities themselves identified their lack of knowledge and

“In my family I have six members and I would like to share about my past. We used to experience domestic violence very often; most of the time when my husband is drunk he came home and he fought with me. My kids can't sleep and my neighbors, they can't sleep also. I have joined with the women's group for three months. I have learnt how to communicate with my husband and then we reduced the violence. I feel really happy about this”

Women's group participant

“Today I was happy that I can share my story. Because I hid it for many years. I want all women in my village to attend this meeting because most of them feel shy to share their story to someone because they find it hard to trust. They think people won’t care about their story”

Women’s group participant

understanding on how to prevent domestic violence and how to communicate with their husbands or the commune leaders to fulfil their mandated roles and responsibilities.

As a result we are providing capacity building to establish foundational knowledge and improve responses by local authorities. Support groups for victims of violence have been established to create community-based support and to communicate information about available support options.

In July of this year, we extended the program to Pouk and Angkor Chum Districts upon receipt of additional new funding. In addition to providing capacity building activities in these districts, we will be introducing case management support to families experiencing violence. A further aspect of the program in these districts will be the development of a healthy relationships curriculum for lower secondary school students.

Mobilising community support and strengthening the capacity of local authorities to swiftly identify and respond to instances of violence is essential to making sustainable impact. These dual approaches align with international recommendations for interventions addressing this pervasive social issue and with the Royal Government of Cambodia’s priorities for women and children.

RESULTS & IMPACT
(BENG MEALEA RESULTS ONLY)

7
family support
groups developed

165
people participating in
family support groups

5
cases referred through
for support to other services



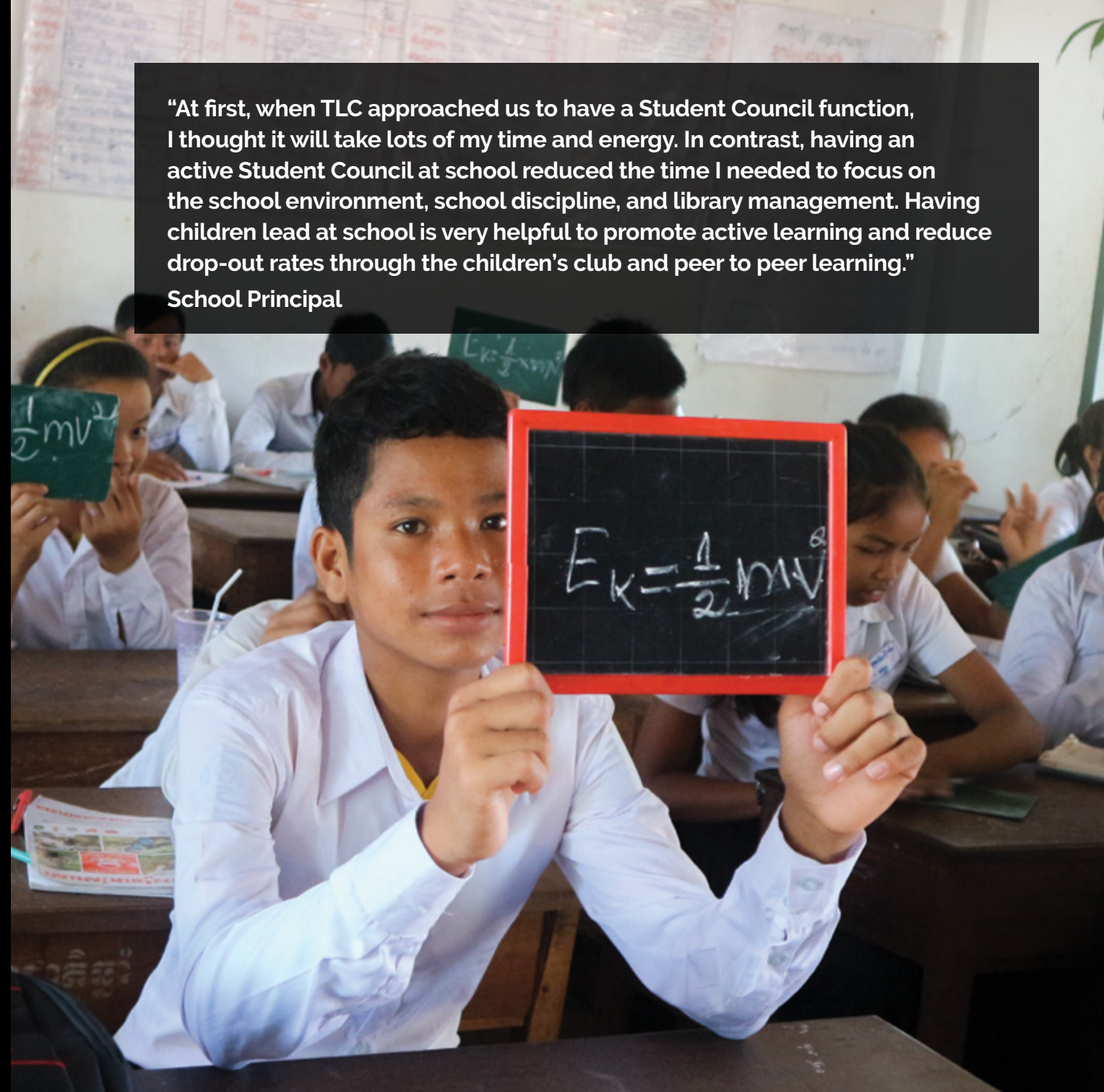
EDU- CATION

Goal: To engage families and communities in supporting children to access their right to education and training opportunities in their community.

- / Lower Secondary School Development Program (LSSDP)
- / Vocational Training & Social Enterprise (VTSE)

“At first, when TLC approached us to have a Student Council function, I thought it will take lots of my time and energy. In contrast, having an active Student Council at school reduced the time I needed to focus on the school environment, school discipline, and library management. Having children lead at school is very helpful to promote active learning and reduce drop-out rates through the children’s club and peer to peer learning.”

School Principal



Lower Secondary School Development Program

Our Lower Secondary School Development Program (LSSDP) works with School Support Committees (SSCs), Student Councils (SC), teachers, and communities to promote and encourage inclusive and equitable access to quality education in lower secondary schools. This is in line with the Cambodian government's commitment to provide free, quality education to children for nine compulsory years.

Our work also aligns with the U.N.'s Sustainable Development Goal (SDG 4) which aims to "ensure inclusive and equitable quality education and promote lifelong learning opportunities for all" by 2030. Of the ten targets of SDG 4, target 4.1 focuses on achieving universal primary and secondary education to "ensure that all girls and boys complete free, equitable and quality primary and secondary education leading to relevant and effective learning outcomes" by 2030.

LSSDP's approach to school development empowers communities to develop solutions to local challenges. We enlist the community, including parents, community leaders, business people and monks - in improving their local lower secondary schools (Grades 7-9), which leads to an increase in access to quality education. The program

follows an annual Action Learning Cycle that includes training for School Support Committee members as well as training at events for the entire community. Activities focus on capacity building and learning, including enrollment campaigns, education awareness campaigns, and community consultations. We provide a forum for community input while also promoting awareness of the importance of education and reinforcing the role of the community in taking responsibility for their public schools.

The LSSDP started in 2009 and we are now in the second year of a 3-year implementation cycle in 11 schools in Siem Reap province. Significant achievements include an increase in SSC and Student Council (SC) participation in education improvement activities; a decrease in school dropout rates and increased fundraising by

communities leading to improvements in school environments. To date we have worked with 11,758 students, 400 SSC members and 120 teachers.

When we began working in Krabei Riel in 2009, it was apparent that parents were not engaged in their children's education and in fact many had never been on the school grounds. There were also many infrastructure challenges, including a lack of toilets. We worked in Krabei Riel until 2013 and in the five years since TLC exited, the School Support Committee remains active, engaged and creative in involving parents and students in the ongoing improvement and development of their lower secondary school. The committee successfully fundraises for their school priorities, produce annual development plans and continue to see decreases in dropout rates and increases in enrolment, particularly for girls.

A significant development this year has been the greatly increased level of student participation in school development activities. Working with the government mandated Student Councils, we added activities to develop youth through training on their roles and responsibilities in the councils, leadership, management and communication skills, and sharing their experiences at regular monthly meetings.

Student participation not only promotes school development but also prepares children to become capable and active citizens as adults. Students build self-esteem, self-confidence and leadership, and in turn model these attitudes and behaviours to their friends and family. 2,938 (1,615 female) students are actively involved in the Student Councils through the LSSDP program.

RESULTS & IMPACT

1,865

community members and parents
consulted about their priorities for
education and school development

\$33,692

raised by 11 schools from within
their communities for school
development projects

98.7%

of Grade 9 students in LSSDP
schools **passed their final exams**
to continue on to High School



Vocational Training & Social Enterprise

This Life Cambodia's Vocational Training & Social Enterprise (VTSE) program provides skills and opportunities to young adults from vulnerable backgrounds, such as those living in residential care facilities (orphanages), or from poor families. Through VTSE's Moto Doctor project, students are offered training in motorbike repair along with business and customer management skills obtained by working in a fully operational repair shop.


Our 12 month training course not only imparts marketable moto repair skills, it improves student's resilience in responding to life's challenges through a personal development curriculum that addresses issues such as living independently, managing conflicts, and communications skills. Students also receive significant support from Case Managers to develop an individualised plan for when they graduate from the program. This can include reuniting them with their families and communities, accessing job opportunities, or opening their own repair shop.

Moto Doctor is in the second year of operation with 17 young adults from diverse backgrounds enrolled. Several are from poor communities, and some were referred by NGOs or residential care institutions. Moto Doctor vocational trainers, apprentices (former students engaged in further learning), Case Managers and a Drug Intervention Counsellor (shared with other programs) support and encourage the students to help them actively engage in the program. Case Managers also work closely with the Drug

Intervention Counsellor to raise awareness about the consequences of drug use and to provide skills to assist students in overcoming challenges to reaching their vocational goals.

Most students indicate they have clear ideas about vocational goals after they graduate. Some intend to find a job in a moto repair shop to further develop their skills, while others intend to return to their communities to open a small moto repair shop with seed funding from This Life Cambodia.

Moto Doctor operates as a social enterprise, with revenues from the repair shop ploughed back into the business. Donor support is still required in order for us to fully deliver on our social mission and provide a comprehensive program of vocational and personal development training, individualised case management, and job placement assistance. We are gratified that through the success of our model in year one, we received new funding this year to continue the program which has to date trained 33 young adults.

A photograph showing a young man in the foreground, smiling and working on a motorcycle. He is wearing a dark long-sleeved shirt and blue jeans. Behind him, an older man is also smiling and working on the same motorcycle. The setting appears to be a workshop or repair shop with various tools and parts visible in the background.

"I am very lucky at This Life Cambodia to join the Vocational Training program for motorcycle repair skill. For me it is my intention that when I graduate, I want to run a motorcycle shop myself, having my sister as an assistant, to support and to work with me. I encourage myself to study for the future".

COMMUNITY RESEARCH & CONSULTANCY

Goal: To translate community voices into new knowledge which can be used to inform good practice and as a tool to advocate for positive change

/ Community Research & Consultancy Program



Community Research & Consultancy

Our Community Research and Consultancy Program (CRCP) oversees the monitoring and evaluation of all This Life Cambodia programs in collaboration with program staff. The team also conducts research and undertakes consultancy projects with external clients including national and international non-governmental organisations, academic institutions and funding organisations.

CRCP aims to translate community voices into new knowledge which can be used to inform good practice programming and as a tool to advocate for positive change. This is an integral part of our mission to listen to, engage with and advocate alongside communities.

CRCP key achievements and activities

TLC Programs

As our programs have evolved and expanded in response to unmet community needs, CRCP has worked with the Children and Families section to explore scalability of programs for long-term sustainability, which will see the expansion of programming in the coming year. In response to the increased demand for effective monitoring, evaluation and data management systems, the CRCP team launched a data management review. It has been initiated with the Lower Secondary School Program (LSSDP) to generate learning and build internal capacity to inform the development of best practice for other programs. The LSSDP review successfully introduced a strengthened data management system and is now

in the final phase, which will see the introduction of interactive data visualisation tools. Learning has already been applied to the development of new data management systems for Children & Families programs commencing in the second half of 2018.

Consultancies

The consultancy arm of CRCP significantly expanded with the continuation of a project for GHR Foundation and the commencement of two new projects: VISIDA with the University of Newcastle, Australia; and Linking and Learning with Voice Cambodia.

The 'collective impact' informed GHR Collaborative Grant project began in October 2016. It fosters collaboration, learning and a shared measurement framework for enhanced impact across seven grantee NGOS, including our This Life In Family programme. All the grantees work on residential care reform through family or community-based care models, with the goal of preventing family separation.



In 2018, This Life Cambodia became the Cambodia implementing partner for the University of Newcastle, Australia, in their innovative research study Voice-Image-Sensor for Individual Dietary Assessment (VISIDA). Over two years, we will support the pilot and development of mobile phone technology to assess the dietary intake of women and children under 5 years of age in order to combat malnutrition.

In May 2018, the Linking and Learning (L&L) project for Voice in Cambodia launched. Voice is an innovative global grant facility operating in ten countries which seeks to amplify the voices of five marginalised target groups. As the L&L facilitator, we support Voice grantees in Cambodia to develop their linking and learning to further promote participation of Voice target groups and build communities of practice around key issues and challenges.



Organisational Growth

From small and modest beginnings in 2007, This Life Cambodia grew organically until – at the end of the 2018 fiscal year – we employed 61 people, based in Siem Reap and Phnom Penh. A large portion of the growth in 2017-2018 was due to a significant increase in program funding and concomitant expansion of activities.

We introduced a new program, This Life Without Violence which is using different approaches to addressing the destructive impact of violence against women and children in Cambodia. We have witnessed the extent of this problem since its earliest days, and have already done a great deal of work to reduce it, including research and pilots, so we are now glad to be moving ahead with a full program.

Also during last year, our Community Research and Consultancy Program (CRCP) expanded with the addition of two new consultancy projects. This is a particularly exciting area of opportunity for TLC as we operate this on a social enterprise model where we are contributing to the development and dissemination of new knowledge for those working in development while at the same time creating an income generating stream for TLC.

During this period of growth, we have kept a close eye on the need to develop systems and technologies which will ensure organisational sustainability and stability as we develop. We are investing wisely

in the necessary infrastructure to support key functions in Human Resources, Data Management and Case Management.

Human Resources

We implemented an online Human Resources Management (HRM) system which in automating functions such as time off requests and performance management greatly reduces paperwork and turnaround times. At the same time we separated the HR function from finance and now have a department with two staff members solely dedicated to staff related matters. This was particularly crucial in a year in which we recruited 37 staff.



We completed a comprehensive organisational structural review to ensure that we have the right functions, infrastructure, roles and people in place to provide a firm foundation for our expansion and our ability to innovate new approaches, operating models and income streams.

Expansion is exciting but amongst its challenges are finding people with the right skills and experience – for example, there is a dearth of trained social workers in Cambodia. However we are committed to hiring locally as much as possible and only four of TLC’s staff are expatriates. Our capacity is also augmented on occasion by skilled volunteer staff for fixed term assignments. We work with programs such as Australian Volunteers International and Accounting for International Development (AfID), both of which provide highly skilled volunteers whose role is to build capacity for local staff.

Data Visualisation and Program Insights

The evolution and development of TLC’s monitoring and evaluation (M&E) and data management systems is highly important as we look to the future. Harnessing key learnings and developing best practice in pursuit of strong, timely evidence to meet the needs of children and families requires it.

In our last annual report we introduced a new approach to presenting program data in a more visually compelling and easily digestible way through the use of dashboards. As our programs grow in response to unmet community needs, there is an increased demand for robust research, M&E and effective data management practice and systems for timely reporting.

With funding from a new donor, we began an extensive assessment of our data management systems to bolster data collection methodologies that generate easily readable, visual data to enhance program management and reporting. As with our approach to evolving HR capabilities, we are using technology to reduce time spent on data collection and maintenance. This allows our team to focus more on analysis and insight and to attract new consultancies which generate income for TLC’s work.



Case Management System

OSCaR, an online case management system designed by social workers and with strong input from specialists in data management and analysis, provides a complete and customisable suite of tools for organisations delivering social-work services.

Developed by Children in Families, a Cambodian NGO, with technical support from Save the Children International, and funding from USAID, OSCaR is used by over a dozen NGOs in Cambodia and will also be utilised by the Cambodian government.

OSCaR enables TLC to handle its growing case management work, and expedites reliable data collection for monitoring and evaluation purposes. We have invested considerable time in customising OSCaR to meet TLC’s diverse needs given our unique range of programs. OSCaR will be utilised by all case management staff at TLC in 2019.

The coming year will be an exciting time for TLC as we continue to see growth both organically through new and expanded programming and as we take the first careful steps towards introducing our programs outside of Cambodia. In 2019 we will also undertake our strategic planning process for 2020-2023, resulting in a three year roadmap and vision for TLC to ensure we are focused on defined goals, desired outcomes and implementation plans.

International Expansion

We are in the early days of exploring expansion opportunities into other countries in Asia and see this as a key component of growth, albeit a longer-term strategy. We have for some time received many suggestions that we should introduce our replicable,

evidence based programs into other countries with similar development challenges where we believe we can achieve similar results. An example of this would be This Life Beyond Bars, our flagship program for youth in prison. We are now in a position to devote resources to further exploring these opportunities and this will be a priority in the coming year.

New Program: This Life Reuniting Families

Most children in residential care in Cambodia are not orphans but rather come from vulnerable households and are living in care due to poverty and lack of educational opportunities. It is widely acknowledged that institutional care can have long lasting harmful effects on children’s development and that children are best cared for in a family environment.

Our newest programme, This Life Reuniting Families (TLRF), will work in collaboration with residential care institutions (RCIs), local authorities and communities to successfully reintegrate children in safe, loving family environments. This work is under the umbrella of the Family Care First Initiative, a partnership of global and local participants from all sectors committed to increasing the number of children living in safe, nurturing and family-based care in Cambodia.

In addition to providing case management support for specific children and families, the TLRF team will also develop and deliver a training program for social workers across Cambodia. The program will ensure that the practices of reintegration and social work in the Family Care First Initiative are implemented in line with the Guidelines for the Reintegration of Children and core social work principles.

Financials

2017–2018

Board of Directors

Mihajlo Starcevic, Board Chair
Claire Coxon, Vice Chair
Alan Morgan, Secretary
Danielle Notaro, General
Shelley Walker, General

Senior Management Team

Billy Gorter, Executive Director
Se Chhin, Deputy Director
Somilita Keo, Chief Financial Officer
Fran Schreiber, Development Coordinator
Ruth Whereat, Children & Families Section Lead
Borany Chea, Education Section Lead
Jeni Gwyn, Community Research & Consultancy Section Lead

Principal Banker

ANZ Royal Bank

Auditors

APV Cambodia Co. Ltd., Certified Public Accountants

Major Program Donors

Anonymous
B1G1 Business For Good
GHR Foundation
International Committee of the Red Cross
Kadoorie Charitable Trust
Manan Trust
Peter Bennett
Phoenix Foundation
Voice Grant Facility
WISE Philanthropy Advisors
World Childhood Foundation

	01 SEPTEMBER 2017 – 31 AUGUST 2018	01 SEPTEMBER 2016 – 31 AUGUST 2017
Support & Revenues		
Grant Income	721,724	512,734
General Donations	40,470	97,045
Other Income	55,417	54,565
Internal Charge M&E	40,889	24,346
Revenue from Service	40,012	11,070
Moto Doctor Income	16,401	19,679
Income Released From Capital Grants Fund	6,720	5,243
	921,633	724,682
Expenses		
Central Office and Core Costs (Organisational promotions and capacity fund, assets and equipment, operational salaries and capacity building)	58,605	29,086
Programs	883,135	630,972
	941,740	660,058
Net Changes In Assets	(20,107)	64,624
Net Assets, Beginning Of The Year	123,168	58,544
Adjustment	25,912	0
Net Assets, End Of The Year	128,973	123,168

NOTES TO FINANCIAL STATEMENTS

This table provides a summary of the Statement of Activities for 1st September 2017 to 31 August 2018. This Life Cambodia is externally audited each year. The full audit report for 2017-2018, including cash flows and breakdown of expenses by program is available upon request.

Moving Forward

We end our tenth year more excited than we have ever been – about our work, about the potential to do more, and about the future of Cambodia. There are still many profound challenges facing families and communities, but we have seen such progress in the lives of individuals and the country as a whole, that we believe we can play an important role in achieving much more.

And so can you.

After all, we've achieved nothing on our own.

We needed communities to tell us about the problems they faced and how to tackle them. We needed the brightest talents to join our workforce, and funders, philanthropists, businesses and donors to believe enough in us to invest the resources to make it all happen. We needed a supportive Government and expert partners, and – most of all - we needed all of those individual Cambodians, from worried parents to idealistic teachers, who believed that a brighter future was possible, and worked so hard to make it happen.

Now we need people on our team more than ever, for a decade we firmly believe will see This Life Cambodia and Cambodia itself flourish as never before. We have got this far by believing that local communities themselves have the solutions to the problems they face, and we now have proof that this is true. We have achieved so much by working in a way which is **creative, innovative and collaborative**. We have no intention of stopping now.

Please be part of our future.

If you're an organisation with the same passions or working towards similar goals, let's form a partnership.

If you're inspired by what we are doing, and have skills that can help us, come and work or volunteer for us and be part of the journey.

If you're a funder, philanthropist or a business who wants to be sure that you are investing your money wisely in an organisation which achieves real, sustainable results, ask us to prove it to you.

If you're an individual who is inspired to support us, then we're grateful for every cent that helps us achieve more. If you can't afford to donate, we're just as grateful if you come to our website or Facebook and help us spread the word about our campaigns for change or the amazing work that is happening and will keep happening.

There is nobody reading this who cannot make a difference, big or small, as we aim to make the next decade even better than the last decade.

Let's go further, together.



